

Abstract

A knowledge system compiled on a computer environment or a memory carrier is disclosed.

- 5 The knowledge system couples information about one or more business processes or functions to one or more software and hardware components stored in the computer environment. The knowledge system provides information about the impact on business processes or functions towards a user interface in case of an erroneous operation of the software and hardware components.

10 Figure 1a

04-04-2001 17:03 JURIDISCHE ZAKEN 0703323840 P.25/31